



VOLUNTEER TASK : Ambassador

AMBASSADOR'S ROLE :

Ambassadors are as passionate as us, about getting local people's voices heard. They visit community group meetings to explain what Healthwatch does and to listen to local people's comments about health and social care services. They also represent Healthwatch at some Newham Council and health and social care service meetings and provide us with feedback. Sometimes Ambassadors help people complete questionnaires or hold small group conversations and workshops. The role involves talking to many communities and individuals in Newham, which provides an opportunity to learn more about community research, engagement and development.

REQUIREMENTS :

- Friendly and polite manner to members of the public
- Good verbal communication skills
- Excellent listening skills
- Knowledge or willingness to learn about the work of Healthwatch
- Willingness to represent Healthwatch & the views of Newham residents even if these differ from your own
- Note taking at meetings
- Good timekeeping & reliability
- Able to travel around the Borough of Newham to attend events & meetings
- Attendance required will vary, therefore a flexible role

ADDITIONAL USEFUL SKILLS :

- Knowledge of health and/or social care policy
- Information management skills e.g. data inputting
- Able to create or publish content for Healthwatch Newham's website and social media
- Design/production skills re: communication and publicity materials

SUPERVISION & SUPPORT:

- Induction to the organisation.
- Instruction to prepare you for the role.
- On-going guidance related to designated tasks
- Regular volunteer support meetings.
- Travel costs incurred will be met. ☑
- Opportunities to become involved in further Healthwatch Newham activities.

Further information:

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